



# POSITION DESCRIPTION

**POSITION TITLE:**

Technical Manager

**LOCATION:**

**MALAYSIA**

**PHILIPPINES**

**VIETNAM**

## ASW COMPANY OVERVIEW

AS White Global (ASW) is an Australian owned company with offices in Sydney, Vietnam, the Philippines, and Malaysia. We are specialists in unified offshore staffing solutions and have been working in Southeast Asia for the past decade. Our ASW employees are part of our very special ASW family and culture, but also integrate into our client's brand and team – effectively you get two work families!

Working in our local ASW company culture means you will develop strong friendships and great support networks. You will be part of a positive and engaged environment, participate in team and company events, and have access to global training and development opportunities. In addition, you will get exposure working with our international clients and build on your existing skill sets.

## CLIENT OVERVIEW

Our client is one of the oldest Australian personal injury insurers with head office in Sydney. Throughout 110 years of service, they now are still expanding with approximately 2,800 workers operating in New South Wales, South Australia and Victoria.

## CLIENT POSITION DESCRIPTION

As a Technical Manager you drive the technical standards, tooling and development capability in the team, you're responsible for realizing the intended value of the investments we make. You're the collective voice of our stakeholders within the team, you provide the technical thought leadership and ultimately you ensure that we get great adoption and satisfaction of what we deliver. You will also be owning and promoting the use of modern CI-pipelines and automating delivery of various development and test environments. Also responsible to help promote DevOps practices throughout the organization.

## Key Responsibilities

- You will set up frameworks, design software architectures for multiple enterprise software systems and make high-level technical decisions.
- Work closely with Developers, QA/QC, System Engineers, and Product Managers to drive increased adoption of automated testing
- Determining requirements and providing project estimates and timelines.
- Driving adherence to modern software development practices
- Reviewing code, upholding standards
- Identifying and removing bottlenecks that impede the progress of projects.
- Providing leadership, support and motivation to technical team members.
- Solving issues and developing workarounds and alternative solutions.
- Work closely with Chief Development Architect on technical solutions, Technology Roadmap creation and delivery



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## Skills, Experience & Qualifications

### 1/ Must have:

You will have extensive exposure in software development, DevOps with deep technical skills combined with great interest in leading others using technologies with a passion for quality assurance, agile development and bringing several teams combined efforts into a working solution ideally with:

- At least 5 years of experience as in Software Architect, Technical Manager or equivalent roles
- Strong background in web application with .NET frameworks experience, such as .NET Core, .NET Framework and MVC
- Strong in Database design and SQL/Microsoft SQL Server
- Good experience in Data Synchronization
- Experience in authoring Technology strategy and roadmaps
- Excellent experience in software architectures and design patterns
- Excellent English communication skills (both written and verbal)
- Cloud experience
- Mongo Database

### 2/ Nice-to-have:

- JavaScript frameworks
- Microservice & Clean Architecture
- Scrum or other Agile methodologies

## ASW Offer

- Competitive remuneration
- We are experts in **Offshoring** partnerships. This means that you will be a trusted member of the ASW family, and get access to our great benefits, plus you also get to work directly with ONE of our clients as a part of their international team from the US, UK, Canada, Australia, New Zealand, and much more.
- Personal Insurance Package for employee and 1 family member of choice
- Great Paid Leave entitlements
- Free LinkedIn learning & Coursera account.
- Stocked fridges and pantries - free coffee, cold beverages, snacks.
- Our own ASW Toastmasters Club - perfect your English!
- A diverse, inclusive and supportive company culture
- Exposure to an international environment, working with people across Malaysia, Vietnam, and Australia
- Opportunity to collaborate and work with global clients and stakeholders
- Team outings, travel abroad opportunities, company parties/events, and other exciting activities
- Industry and role-related training
- Overtime is rarely required
- Ongoing career opportunities