POSITION DESCRIPTION

POSITION TITLE: Technical Business Analyst

LOCATION: **MALAYSIA** ☐   **PHILIPPINES** ☐   **VIETNAM** ☒

ASW COMPANY OVERVIEW

AS White Global (ASW) is an Australian owned company with offices in Sydney, Vietnam, the Philippines, and Malaysia. We are specialists in unified offshore staffing solutions and have been working in Southeast Asia for the past decade. Our ASW employees are part of our very special ASW family and culture, but also integrate into our client's brand and team – effectively you get two work families!

Working in our local ASW company culture means you will develop strong friendships and great support networks. You will be part of a positive and engaged environment, participate in team and company events, and have access to global training and development opportunities. In addition, you will get exposure working with our international clients and build on your existing skill sets.

OVERVIEW

Our client is Australia's leading finance broker aggregator and equipment leasing business for small to medium-sized enterprises. We are looking to take our successful broker aggregation platform to the next level of its growth and are assembling a team of talented and hardworking individuals who like to be in control of their work and solve problems together.

Built on Angular and .NET Core and hosted in Azure, you will have the pleasure of working on a modern tech stack, gain valuable experience in the financial services industry, and build great long-term relationships with the Australian team.

KEY RESPONSIBILITIES

Your daily responsibilities are:
- Collaborate closely with the team to understand business requirements and expected system behaviours.
- Engage in discussions to clarify business parameters and outcomes.
- Analyse requirements for consistency, root cause analysis of business challenges, ensure edge case scenarios are considered, and suggest options for process improvements.
- Write technical specifications and acceptance criteria for Developers and Quality Controllers to consume and produce their work to specifications.
- Help clarify questions from Developers and Quality Controllers.
- Keep technical specifications and acceptance criteria up-do-date.
- Attend the relevant Agile ceremonies (e.g. daily stand up, retrospective, etc.).

QUALIFICATIONS AND EXPERIENCE

Ideally you will have the following experience and skills.

- 2-4 years of experience in a Technical Business Analyst or equivalent role for web applications.
- Strong attention to detail e.g. to business requirements, system behaviours, acceptance criteria, etc.

- Strong analytical skills e.g. identifying edge cases, detecting gaps in business requirements/acceptance criteria, root cause analysis of business challenges, etc.
- Strong in technical documentation e.g. process map, swim lane, sequence diagram, etc.
- At least 1 year working in an Agile / Scrum environment.
- Excellent spoken and written English.

ASW OFFERS

- We are experts in offshoring partnerships. This means that you will be a trusted member of the ASW family, and get access to our great benefits, plus you also get to work directly with one of clients.
- In our unique English-speaking environment, you can practice and enhance your English with peers and international client teams based in either Australia, UK, US or NZ.
- Get global access to Learning & Development programs.
- Great work-life balance.
- Competitive remuneration.
- Excellent medical benefits.
- Great Paid Leave entitlements.
- Company parties/events, future travel opportunities and other exciting activities.
- Ongoing career opportunities.