POSITION TITLE: Operational DBA

ADVERT TITLE: Operational DBA

LOCATION: MALAYSIA ☐ PHILIPPINES ☐ VIETNAM ☒

ASW COMPANY OVERVIEW

ASW is creating the world's most talented international family through hiring and growing talent into long-term careers with Australian companies. ASW is a recruitment and talent specialist, that partners with Australian companies to help them build highly capable international teams. We enable Australian companies to meet their business goals by accessing and retaining premium talent in emerging markets and giving that talent the opportunity to grow, learn and develop. Together we embed international teams into respected Australian businesses, both functionally and culturally, to deliver enduring and transparent people solutions.

THE OPPORTUNITY

An exciting Operational DBA role has just become available at one of Australia's most respected global insurance. Our client is growing their team. The role will work closely with the Product Support manager, Development teams, Infrastructure team and Business users. As a SQL Server DBA you will be responsible for the implementation, configuration, maintenance, and performance of critical SQL Server RDBMS systems.

KEY RESPONSIBILITIES

- **Strategy & Operational Performance**
    - Manage SQL Server databases from development to mission-critical production systems
    - Configure and maintain database servers and processes
    - Monitor system's health, security and performance with a continuous improvement focus to ensure they are optimised, efficient, and responsive
    - Independently analyze, solve, and correct issues in real time
    - Provide suggestions for solutions
    - Refine and automate regular processes, track issues, and document changes
    - Assist developers with query tuning and schema refinement
    - Perform scheduled maintenance and support release deployment activities after hours
    - Develop and implement SQL best practices for developers to follow
    - Perform database migrations and server upgrades
- **Customer**
    - Creating and maintaining strong relationships with all stakeholders, internal clients, and the management team by displaying our values and behaviours.
    - Clarifying and managing stakeholder expectation and allocating appropriate resources to ensure the delivery of effective outcomes.
    - Provide analysis, triage and support of data issues that may impact agreed timeframes as related to the data migration project
    - Identify best solution to meet the agreed business requirements
- **People**

- o Work effectively as a member of the team and actively demonstrate the EML values and culture on a consistent basis
  - o Provide expertise and support for internal initiatives and change management
  - o Participating in an environment of sharing knowledge and ideas to ensure continuous improvement within the team
  - o Participating as a member of various project teams, influencing peers and other operational staff and leaders
- **Reputation**
  - o Ensure appropriate attention, management and prevention of risk and governance as it relates to projects. Identifying, reporting and discussing any emerging risks with the manager
  - o Ensure strategic alignment of technology objectives and adequacy of controls, systems, processes and reporting capability to support the organisation's growth and efficiency.
- **Additional Duties**
  - o WHS and duties as otherwise required.

SKILLS, EXPERIENCE & QUALIFICATION

- 4+ years hands-on experience in SQL Server Administration
- 2+years of experience with Performance Tuning and Optimization (PTO)
- Monitor and optimize database performance using index tuning, dvm and other methods.
- Experience with SQL Server database development and database design
- Managing High Availability (HA) databases, database backups and disaster recovery
- Proven experience in troubleshooting and resolving database problems
- Design and develop SSIS packages to facilitate data synchronization between two databases, and ETL processing (experience)
- Good knowledge of T-SQL and scripting
- Experience in administering in SQL Server 2017 and above
- Experience in data migrations, analysing and standardising data
- Understanding of Agile development processes and techniques
- Good communication and documentation skills are essential
- Ability to organize and plan work independently
- Knowledge in supporting DataWarehouse, SSRS, SSAS and Power BI is a plus.

ASW OFFERS

- We are experts in international partnership. This means that you will be a trusted member of the ASW family, and get access to our great benefits, plus you also get to work directly with ONE of our clients as a part of their international team from the US, UK, Canada, Australia, New Zealand, and much more.
- A diverse, inclusive, and supportive company culture.
- Competitive remuneration.
- Opportunity to collaborate and work with global clients and stakeholders.
- Medical benefits.
- Great Paid Leave entitlements.
- Team outings, travel opportunities, company parties/events, and other exciting activities.
- Exposure to an international environment, working with people across Malaysia, Vietnam, the Philippines, and Australia.
- Industry and role-related training.
- Ongoing career opportunities.