



POSITION DESCRIPTION

POSITION TITLE: Senior Credit Controller

ADVERT TITLE: Senior Credit Controller

LOCATION: MALAYSIA PHILIPPINES THAILAND VIETNAM

ASW COMPANY OVERVIEW

ASW is creating the world's most talented international family through hiring and growing talent into long-term careers with Australian companies. ASW is a recruitment and talent specialist, that partners with Australian companies to help them build highly capable international teams. We enable Australian companies to meet their business goals by accessing and retaining premium talent in emerging markets and giving that talent the opportunity to grow, learn and develop. Together we embed international teams into respected Australian businesses, both functionally and culturally, to deliver enduring and transparent people solutions.

THE OPPORTUNITY

Our partner, one of Australia and New Zealand's top food manufacturers and a subsidiary of a global food industry leader, is expand into the Philippines! They employ over 6000 people across 60 sites and boasts a diverse product range, including leading brands of bread, baked goods, small goods, flour, milled products, and animal feed.

The team is seeking a dynamic Senior Credit Controller to oversee Credit Control and Risk Management in line with company policies and procedures. In this role, you will collaborate closely with the team in Australia and report directly to the Credit Manager in AU. This is your chance to be part of a thriving organization and contribute to its continued success!

KEY RESPONSIBILITIES

- Manage triage email inbox for customer invoices and statements, and manage claims by logging them in the database for approval/rejection.
- Monitor and manage customer accounts for timely invoice payments.
- Conduct credit checks on new and potential customers, and set credit limits based on financial analysis.
- Chase outstanding debts via phone, email, and written communication, and maintain accurate records of customer communications.
- Resolve billing and payment issues efficiently and negotiate payment plans and terms with customers.



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- Prepare regular reports on account status and outstanding debts.
- Collaborate with sales and finance to align credit policies and improve credit control processes to minimize bad debt exposure.

SKILLS, EXPERIENCE & QUALIFICATION

- Bachelor's degree in finance or accounting
- Experience in credit control or similar roles
- Proficiency in Excel, SAP or similar ERP systems
- Background in Fast-Moving Consumer Goods (FMCG) is preferred
- Experience in process optimization and a continuous improvement mindset
- Expertise in creating and interpreting financial reports
- Knowledge of international credit control practices and multi-currency transactions
- Advanced data analysis, problem-solving skills and communication skills
- Excellent customer service and client relationship skills
- Ability to work under pressure and adapt to changing priorities

ASW OFFERS

- A diverse, inclusive, and supportive company culture.
- Competitive remuneration.
- Opportunity to collaborate and work with global clients and stakeholders.
- Medical benefits.
- Great Paid Leave entitlements.
- Team outings, travel opportunities, company parties/events, and other exciting activities.
- Exposure to an international environment, working with people across Malaysia, Vietnam, the Philippines, and Australia.
- Industry and role-related training.
- Ongoing career opportunities.