



POSITION DESCRIPTION

POSITION TITLE: System Engineer

ADVERT TITLE: System Engineer

LOCATION: MALAYSIA PHILIPPINES THAILAND VIETNAM

ASW COMPANY OVERVIEW

ASW is creating the world's most talented international family through hiring and growing talent into long-term careers with Australian companies. ASW is a recruitment and talent specialist, that partners with Australian companies to help them build highly capable international teams. We enable Australian companies to meet their business goals by accessing and retaining premium talent in emerging markets and giving that talent the opportunity to grow, learn and develop. Together we embed international teams into respected Australian businesses, both functionally and culturally, to deliver enduring and transparent people solutions.

THE OPPORTUNITY

Our partner is a leading global social enterprise organization—for the Australia branch. The team is initiating and launching new projects to maximize the impact of social support to those in need. This is not just a job, but also a great chance for you to create an impact on people's lives.

The Systems Engineer manages and supports the technical infrastructure, including Microsoft Azure, M365/O365, Endpoint management, AD/EntraID, SD-WAN, telephony, and video conferencing. They deliver technical services, provide direction, and act as an escalation point for the Service Desk.

KEY RESPONSIBILITIES

- Deliver high levels of service that meet or exceed agreed SLA's
- Respond appropriately to requests for computing support or incidents from customers
- Monitor the performance, availability and capacity of system hardware, software & associated infrastructure applications
- Install, test and maintain new or modified systems software, hardware, firmware or middleware
- Administration and support for Azure IaaS/PaaS, M365 app delivery, Teams, Calling, Rooms service, SD-WAN service, configuration and hardware

SKILLS, EXPERIENCE & QUALIFICATION

- Demonstrated extensive experience (**3-5 years**) in technical services delivery in at least three of the areas supported by the team: (respectively, Azure IaaS, PaaS; Networks, Voice &



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Video; Email, Identity & Access Management; Collaboration technologies (SharePoint, OneDrive & Teams); Desktop & Mobile)

- Demonstrated ability to handle multiple issues simultaneously

ASW OFFERS

- We are experts in international partnerships. This means that you will be a trusted member of the ASW family, and get access to our great benefits, plus you also get to work directly with one of clients.
- In our unique English-speaking environment, you can practice and enhance your English with peers and international client teams based in either Australia, UK, US or NZ.
- Get global access to Learning & Development programs.
- Great work-life balance.
- Competitive remuneration.
- Excellent medical benefits.
- Great Paid Leave entitlements.
- Company parties/events, future travel opportunities and other exciting activities.
- Ongoing career opportunities.
- To find out what our people say about working at ASW, visit: <https://aswhiteglobal.com/careers/>